



MyEducationBC



MyEducationBC Retrieve Login ID or Reset Password Instructions

English (De... ▼)

 **BRITISH COLUMBIA** MyEducationBC

BC - Training

Login ID

Password

[Trouble logging in?](#)

Log In

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Trouble logging in

[Retrieve your Login ID](#) if you want to retrieve your Login ID.

[Reset your password](#) if you have forgotten your password.

If you are having issues logging into the system, please contact your school administrator directly.

Your user account is managed by your school, not by Follett, and your school will be able to answer your requests or questions about access to the system.

Close

Trouble logging in

[Retrieve your Login ID](#) if you want to retrieve your Login ID.

Please enter the email address you used to register with the school.

Click "Recover Login ID"

The system will send you your login ID.

If you have received more than one ID, please contact the school for assistance.



The screenshot shows the 'Recover Login ID' page. At the top right is a language dropdown menu set to 'English (De...'. The main header features the 'BRITISH COLUMBIA MyEducationBC' logo and the text 'BC - Production'. Below the header is a text input field labeled 'Provide an email address'. Underneath the input field are two buttons: 'Recover Login ID' and 'Return to Login Page'. At the bottom, the copyright notice reads 'Copyright © 2003-2025 Follett Software, LLC. All rights reserved.'

Trouble logging in

[Reset your password](#) if you have forgotten your password.

Enter your "login ID"

Click "Recover Password"

The system will send you a link to reset password



The screenshot shows the 'Reset Password' page. At the top right is a language dropdown menu set to 'English (De...'. The main header features the 'BRITISH COLUMBIA MyEducationBC' logo and the text 'BC - Production'. Below the header is a text input field labeled 'Provide your Login ID'. Underneath the input field are two buttons: 'Recover Password' and 'Return to Login Page'. At the bottom, the copyright notice reads 'Copyright © 2003-2025 Follett Software, LLC. All rights reserved.'

Log in to your email application and look for an email titled “**Password Reset Request**” from **sysadmin@myeducation.gov.bc.ca**.

Sample email sent from the Password Reset page

Password Reset Request



BC - Production <sysadmin@myeducation.gov.bc.ca>

To



If there are problems with how this message is displayed, click here to view it in a web browser.

CAUTION: This email originated from outside of the organization

Do not click links or open attachments unless you recognize the sender and know the content is safe

Hi,

This email has been sent because a request to reset your password has been made on 11/24/2025 at 10:38:48.

If it was you, then you can reset the password by clicking here: [Reset password](#)

If you did not authorize this action, please contact your school office.

Sincerely,

MyEducation BC - Production

Click “Reset Password”

English (De... ▼)



BRITISH COLUMBIA MyEducationBC

BC - Production

Password

[Requirements](#)

Confirm Password

Enter your new password in the field.

Reset Password

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